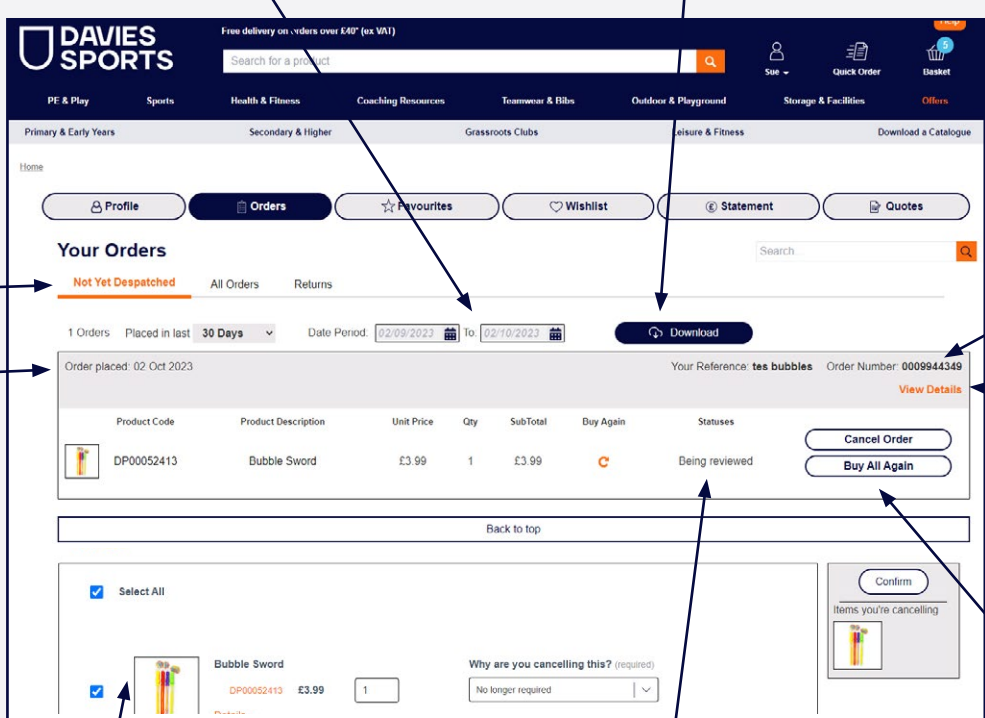


A new and improved 'My Account' section. Winning just got easier.

You asked, we listened; the brand new 'My Account' section is now live. The information you need when it comes to reviewing your past purchases, managing your Davies Sports account and reordering sports equipment is now at your fingertips. Re-order in one click? You got it. Clear outstanding payments? Easy. With the new Davies Sports 'My Account' section, winning just got easier.

Orders.

Welcome to the new home of your orders, your hub of information to quickly find the status of your orders. From understanding what is not despatched, downloading your orders via csv or PDF or being able to cancel and return products, you will have easy, super quick information to make your life a lot easier.



Ability to search different date ranges

Download order history to csv/Excel

View order history; Not yet despatched, all orders and returns

Order date

Order no.

Improved order details

Cancel any unfulfilled items

Improved status information with due dates

Easy re-ordering with the buy again feature

The screenshot shows the 'My Account' Orders section. At the top, there are navigation tabs for 'Primary & Early Years', 'Secondary & Higher', 'Grassroots Clubs', 'Leisure & Fitness', and 'Download a Catalogue'. Below this is a 'Home' section with buttons for 'Profile', 'Orders', 'Favourites', 'Wishlist', 'Statement', and 'Quotes'. The 'Orders' section is active, showing 'Your Orders' with a search bar and a 'Download' button. A date range selector is set to '02/09/2023' to '02/10/2023'. Below this, an order is listed: 'Order placed: 02 Oct 2023', 'Your Reference: tes bubbles', and 'Order Number: 0009944349'. A table shows the order details:

Product Code	Product Description	Unit Price	Qty	SubTotal	Buy Again	Statuses
DP00052413	Bubble Sword	£3.99	1	£3.99	Buy Again	Being reviewed

Below the table, there are 'Cancel Order' and 'Buy All Again' buttons. A 'Back to top' link is also present. At the bottom, there is a 'Cancel' section with a 'Select All' checkbox, a 'Confirm' button, and a 'Why are you cancelling this?' dropdown menu.

Statements.

Accessing your invoices and credits is easy with the new statement section, making managing your finances even easier. With an option to pay selected invoices (including using any credits), full access to your up-to-date account balance and your complete invoice history, this will make ordering from Davies Sports simple, easy and efficient.

Download statements as a PDF, csv/Excel

Current balance

Click to pay

Overdue balance

Search by reference, invoice/ order number

Full up to date statement

View, download or print your invoices and credits

Pay/clear individual invoice

Your reference

The screenshot shows the 'Statement' section of the Davies Sports website. It includes a navigation bar with categories like PE & Play, Sports, Health & Fitness, etc. Below the navigation, there are buttons for Profile, Orders, Favourites, Wishlist, Statement (highlighted), and Quotes. The 'Statement' section displays a table of invoices with columns for Date, Due Date, Doc Reference, Type, Your Reference, Order Number, Status, Invoice, Credit, and Balance. A 'Download Statement' button is visible above the table. Callouts point to various elements: 'Download statements as a PDF, csv/Excel' points to the 'Download Statement' button; 'Current balance' points to the 'Current balance: £99.16' text; 'Click to pay' points to the 'Pay selected' button; 'Overdue balance' points to the 'Overdue Balance: £99.16' text; 'Search by reference, invoice/ order number' points to the search bar; 'Full up to date statement' points to the 'Statement' button; 'View, download or print your invoices and credits' points to the table; 'Pay/clear individual invoice' points to the 'Pay selected' button; and 'Your reference' points to the 'Your Reference' column in the table.

Date	Due Date	Doc Reference	Type	Your Reference	Order Number	Status	Invoice	Credit	Balance
08 Jun 2023	08 Jul 2023	98562781	Invoice	7624	9765888	Overdue	£50.11		£50.11
05 Jul 2023	04 Aug 2023	98636585	Invoice	7920	9825911	Overdue	£29.92		£80.03
19 Jul 2023	18 Aug 2023	98674280	Invoice	7921	9825937	Overdue	£19.13		£99.16
Current balance:									£99.16

You're guaranteed to win with our new 'My Account' features

- ✓ Easily locate outstanding orders
- ✓ Up to date delivery date information
- ✓ Improved order status information
- ✓ Cancel orders option
- ✓ Self-managed returns
- ✓ Up to 12 months order history
- ✓ End to end order tracking
- ✓ Easy access to delivery notes
- ✓ Order details include who ordered and delivery instructions
- ✓ Access to current balance
- ✓ Ability to use credits to pay your balance
- ✓ View and download statements
- ✓ Access, download and print your invoices and credits
- ✓ Improved search function

Take a look for yourself, access 'My Account' at www.daviesports.co.uk

If you would like to talk to us about the 'My Account' area, please contact the Customer Service team via enquiries@daviesports.co.uk, drop us a call **0345 120 4515** or chat with us using the chat icon.